

Staff Intranet Portal

Overview

■ **The Challenge**

To provide support and development services for a range of Domino based applications including the Department of Justice & Law Reform (DJELR) Staff Portal system. The applications should be easy to use and address many of the Departments business processes, introducing efficiencies and allowing users collaborate in a much more effective way.

■ **The Solution**

Choosing Bluewave Technology Ltd, a Premium IBM business partner to act as technology partners in the implementation of best of breed Notes application development. The solutions ranging from support of the PQ Systems to the implementation of an online Competitions database and Staff Portal have ensured the Department has made significant productivity gains.

■ **The Outcomes and Benefits**

As internal customers have come to expect that technology can resolve many business issues, they have also grown accustomed to seeing these benefits realised quickly. Using Domino's rapid application development platform as well as Bluewave Technology's Ltd proven track record in the provision of these services we have met or exceeded customer expectations.



Since 2005, Bluewave Technology has worked as part of an IBM-led consortium providing Lotus Notes/Domino services for the Irish Department of Justice, Equality & Law Reform (DJELR). Having worked on a number of client sites related to the Department including the Probation Services and the Private Security Authority, Bluewave Technology Ltd were identified as a core IBM partner to assist the Department in the support and maintenance of existing systems as well as the development and project management of new ones such as the Staff Portal & Directory.

The Staff Portal is a personalised Citrix portal with each cda (ie Portlet window) set up with an embedded iFrame pointing to a Lotus Notes database or external feed. The portlets and content displayed can be customised so that relevant information is presented to the user logged in.

The Phone & Email portlet is a Notes application developed using the latest HTML & Javascript techniques, allowing the user one-click search-and-retrieve functionality to Contact information for other employees.

The JustInfo & Social Noticeboard portlets are Notes views developed in HTML.

There is also an RSS feed Portlet which has been developed using XML and Javascript, pulling information from various external RSS subscriptions.

The Press Release & Publications portlet is a link to a Lotus Notes form developed in Javascript and the Lotus Notes Formula language which is in turn pulling information from an external website.

The Applications portlet shows relevant application icons for the user.

Bluewave Technology Case Study

Bluewave consultants worked closely with the business users of the Department to fully understand the requirements and deliver the appropriate solution. An important part of this process, was to be fully aware of the infrastructure that the Department's systems were being hosted on. Bluewave Technology Ltd were the chosen supplier by IBM to lead the Department's Domino infrastructure planning and maintenance and to that end, were able to easily liaise with

IT and business owners to understand any dependencies that may be relevant.

Subsequently to this work and in conjunction with the completion of several new strategic development projects (online Competitions portal for external access, JustInfo, various DJELR agency business critical applications and websites) Bluewave

Technology Ltd were chosen as the technical lead on the Domino work stream that dealt with the setting up of a managed service in IBM. Bluewave Technology also provide infrastructure support to IBM for the Department's managed service.

